

The CFA is very happy to report that we have now received the brand new apprenticeship certificates for all completions after 13th April 2011. Any claim forms that have already been submitted to Business Skills @ Work are currently being processed and will be despatched this week.

All certificates will be processed within a ten working day turnaround and priced at £25.00 each. Our registration forms are simple to complete and are available on the [Apprenticeship Certificates](#) section.

Please note: As the *only* provider of certificates for the below apprenticeship frameworks, we are now accepting certificate requests for completions **after 13th April 2011** :

- Business & Administration
- Customer Service
- Contact Centre
- Management
- Team Leading
- Sales & Telesales
- Marketing

We thank you for your patience during this busy time, and if you have any questions, please contact us on 020 7091 9620 for further information.