

Young Apprenticeship in Business & Administration

Annex

The Industry

Without trained business people and administrators right up to a senior level, the world of work would grind to a halt, so a qualification in Business and Administration will provide an excellent starting point for a rewarding career in any number of occupational areas. Skills that employers need, such as the ability to deal with people and customers, organise work time and use IT, are central to all Business and Administration qualifications.

There are currently 4.7 million people employed as specialist administrators while 10 million people use administration skills as part of their job in some way. On top of this it is important and recognised by employers that each employee, whichever sector they may work in, should develop and practice a high level of competency in the soft skills required in a business environment, skills such as carrying out responsibilities at work and working within a business context all contribute to the development and practice of enterprise in today's workforce which is so valued by employers and our economy.

Because of our sector's ability to offer such grounding in these core skills and attitudes on completion of a Young Apprenticeship, the Young Apprentice could continue into fields as diverse as:

- Media
- Sales and marketing
- Broadcasting
- Health
- Law
- Journalism
- Public relations
- Armed services
- Public services

Why Our Employers Value Apprenticeships

Employers within the Business and Administration sector recognise that most young people emerge from school lacking maturity in their understanding of the Business and Administration environment. We see the Young Apprenticeship in Business and Administration programme as an ideal vehicle to bridge this gap in understanding and skills development. This would enable those entering a Business and Administration role to progress to roles with more responsibility than those without this experience at a faster rate. The Young Apprenticeship in Business and Administration can give employers the opportunity to identify

potential recruits for post-16 apprenticeships and employment in the Business and Administration sector.

It also gives employers the opportunity to mould and cultivate the young persons' skills in line with their organisational style and ethos as well as steering them through the needs of the qualification. In consultation with employers about this programme, the CfA have found that the transferable skills which the Young Apprentice will emerge with are valuable in any sector and in any job role, it is the opinion of some of those employers consulted that on completion of this programme a Young Apprentice would be a more attractive candidate for employment in this sector than one which had studied GCSE's only, this is due to their occupational competence and experience.

Work Experience

Throughout this programme the Young Apprentice will spend a minimum of 50 days in a work-based learning environment through an extended work placement with a real employer. Employers such as diverse as utility companies, local councils, MP's offices, charities and recruitment agencies are to name a few of the types of employers that are involved in this programme, offering a range of sectors to choose from. Placements, where possible, will be selected based on the young people's aspirations and interests.

It is vital that this element of the programme is enriched with activities and tasks which give the Young Apprentice a real experience of working in a business office environment and which demonstrate a variety of administrative skills. Incorporated within these tasks and activities will be the opportunity to develop enterprise and a cross departmental understanding of the business environment through employer led projects. In addition to this the young people may have the opportunity to hear the experiences of successful business men or partake in workshops designed to equip them with business related skills.

Where could a Young Apprenticeship lead?

After completing a Young Apprenticeship, the young person will be able to progress to further qualifications at school or college, and choose from courses such as:

- Administration NVQ Levels 2.
- Business and Administration Technical Certificate Level 3.
- GCE, AS and GCE Business Studies.
- GCE in Applied Business.

Beyond these, there is a wide range of Higher Nationals, Foundation Degrees and Honours Degrees in Business, as well as many postgraduate options, including the highly respected Master of Business Administration (MBA) available from most British and International universities.

If the Young Apprentice decides to leave full-time education at 16, they can follow the Young Apprenticeship with a post-16 Apprenticeship in Business and Administration or a related field, and may be able to complete it more quickly thanks to the qualifications they will have gained already. For example, if they

pass the Level 2 Technical Certificate and gain grades A*- C in English and Math they will be able to complete a Level 2 apprenticeship in a much shorter time period.

This is because they will have already gained 2 of the key components to the Level 2 Apprenticeship framework; a level 2 Technical Certificate and the key skills components. A relaxation rule is applied to the key skills component of the framework on the basis that grades A*-C are achieved in GCSE English and Mathematics. The only component needed to complete the post - 16 framework after completion of the Young apprenticeship and GCSE's in the core subjects is a level 2 NVQ.

There are no pre -requisites for the Level 2 and 3 apprenticeships, however several years experience as a level 2 administrator would normally be required for a level 3 apprenticeship.

Completion Certificate

On completion of the Young Apprenticeship in Business and Administration programme, young people will receive a nationally recognised certificate from the sector body for Business and Administration, the Council for Administration.

QUALIFICATIONS	GUIDED LEARNING HOURS	CONTRIBUTION TO LEVEL 2 THRESHOLD	PROGRESSION ROUTES
Business and Administration Technical certificate Level 2 100/5214/8 100/5198/3	200 GLH	40%	Technical certificate L3, Employment, Further education courses, post-16 Apprenticeship.
Business and Administration NVQ Level 1 100/5192/2 100/5216/1 100/5309/8 100/5198/3		100% (Level 1)	NVQ Level 2, post-16 Apprenticeship, further education courses, employment.
Business and Administration NVQ Level 2 100/5198/3 100/5309/8 100/5217/3 100/5193/4		100%	Post-16 Apprenticeship, further education courses, employment.
BTEC First Certificate in Business 100/5692/0	180 GLH	40%	VRQ L3, post-16 Apprenticeship, further education courses, employment.
GCSE Applied Business 100/1964/9 100/1968/6 100/2081/0 100/2049/4	60 GLH	40%	GCE in Applied Business, post-16 Apprenticeship, further education courses, employment.
BTEC First Diploma in Business 100/3071/2	360 GLH	80%	VRQ L3, post-16 Apprenticeship, further education courses, employment.

Key Skills

The selection criteria for the Young Apprenticeship in Business and Administration stipulates that those chosen to participate in the programme have an attainment level that lends itself to achieving grades A*-C in GCSE English and Mathematics. Achievement of these grades in these core studies meets proxy requirements for key skills in communication and application of number at Level 2. Partnerships should consider key skills for those Young Apprentices who have been selected with borderline projections for attainment; however this decision should be made in consultation with the relevant schools.

Support

The CfA is responsible for developing the National occupational standards for Business and Administration and endorsing qualifications based on their adherence to these standards. Through these core responsibilities the CfA undertakes the development of Apprenticeship and Advanced Apprenticeship frameworks for this particular sector, in accordance with this the Young Apprenticeship in Business and Administration sits naturally within our remit of expertise.

The CfA wishes to offer the following support to Young Apprenticeship partnerships in this sector:

- ❑ Information, Advice and Guidance through dialogue, dedicated resources and partnership visits
- ❑ Dissemination of best practice via newsletters, websites and promotional literature
- ❑ National and Regional events for partnerships to attend, giving the opportunity to share information, advice and to network.
- ❑ Employer engagement, including establishing links with employers and consulting on their needs in relation to the programme.
- ❑ Development of resources and materials that will enhance the work placement and the delivery of the programme

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